



Rookout Helps Enhance CyberMDX's Developer Productivity



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C Y B E R
MDX



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By helping engineers get the relevant information they need from their code in their development and production systems, Rookout drastically reduces the time CyberMDX spends debugging.

The CyberMDX Debugging Challenge

Team lead Or Nisan was finding that not only was it taking his team an extremely long time to debug, but that his developers also weren't able to cover all cases and get the relevant information they needed. For a while now he was looking for a quick, efficient, and easy way to find and debug unexpected behaviors in the team's development and production systems. Previously, the team had been relying on their local debugging and logging systems; however, as good as these systems were, they were not able to cover all cases and include all relevant information that the team needed in order to get to the root cause quickly and efficiently.

The Adoption Process

Before turning to Rookout, Or's team had begun their debugging journey by investigating self-made solutions. However, these all proved to be incomplete as well as difficult to maintain. After making their way through a wide variety of other platforms that didn't offer what they needed, they decided to consider Rookout. Spoiler alert: it turned out to be exactly what they needed to add to their arsenal of developer tools to succeed.

Adding Rookout to their workflow turned out to be a simple and easy experience for Or and his developers. "We found the adoption process to be



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easy to set up and were able to hit the ground running from the start", said Or. The team found that the flexibility of Rookout's solution really helped make the deployment a smooth process. They also noted their appreciation for how Rookout was able to handle their complex setup - given that their product has a lot of different technologies and moving parts - as well as a strong emphasis on security.

As a healthcare cybersecurity provider, CyberMDX must adhere to strict security legislation. Rookout is HIPAA, SOC 2 Type 2 and ISO 27001 compliant, and so was able to adhere to the highest security levels necessary.



Results: How Rookout Helped

By implementing Rookout, Or and his team at CyberMDX were able to improve many of their KPIs. Most notable among those improvements was debugging time, starting with debugging critical bugs in production, soon expanding to the entire development cycle: "When we started working further with Rookout in development and staging environments, my team's implementation time was cut shorter and shorter. The developers were then able to find and understand unexpected behaviors within only a few clicks", said Or.

According to Or, "Now, my engineers can invest much less time and frustration in finding problems and validating fixes. Instead, they saved many working hours, leading to unprecedented development velocity and productivity".

They were so pleased with the results that in Or's words, "After you realize the amount of time Rookout can save you, you won't need to consider anymore".



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A few words about CyberMDX

CyberMDX is a healthcare cybersecurity provider. They deliver network visibility and threat prevention for medical devices and clinical assets. CyberMDX offers continuous network endpoint discovery, comprehensive risk assessment, and AI-assisted containment and response measures.

